



ALE-20h DeskPhone

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Digital and IP flexibility

- Hybrid RJ45 port for digital and IP networks
- Remotely powered digital connectivity
- IP/POE upgrade at any time
- VPN for secure work from home*

Wideband audio clarity*

- Wideband audio - OPUS compatible*
- Wideband corded handset and speakerphone
- Full-duplex audio

Accessories to manage more calls

- Optional key module with 20 keys and colour screen
- Optional alphabetical keyboard



Access to all ALE communication features

- 2.8" backlit display
- 2x3 contextual keys with LED
- Up to 56 displayable context-sensitive keys
- 4-way navigation

USB Port for headset

- RJ9 headset port
- USB-A side port and USB-C back port



Backlit display



ALE navigation



USB ports

* IP-mode only

Communicate from any network

Improve your communications experience using the phone's contextual menus, 4-way navigation, optional alphabetic keyboard and color expansion modules - on your digital network. Upgrade to IP at any time: This hybrid model also connects to an IP network and works securely at home.

Easy access to all phone system services

The backlit screen with 6 contextual keys, 4-way navigation keys, and instant access to the directory, offer an intuitive user experience. Customer calls are answered and dispatched quickly and accurately.

Keep your hands free

Easily connect your USB headset for hands-free communications. A headset is recommended for those on the phone for more than one hour per day.